



Application for a Senior Citizen's national bus travel pass.

Please complete using **BLACK** or **BLUE INK** and **BLOCK CAPITALS**.

Please attach a recent passport size photo here.
No hats, sunglasses or app filters please.

Please Note: We aim to despatch your pass within 25 days of receiving your completed application form, 11 days if you apply online. We'll send your pass by 2nd Class post.
To apply online go to travelsouthyorkshire.com/senior

Mr Mrs Miss Ms Other

Date of Birth

Forename(s)

Surname

Address

Postcode Email

Proof of Age (please provide one of the below)

Passport or driving licence number

At the bottom of your passport photo page there are two lines containing chevrons (>>). We require the first 28 characters from the bottom line.

Other proof of age If you can't provide a driver's licence or passport number, please enclose a copy* of some other official document that tells us your date of birth.

What do you want us to do? (please tick one box)

- Issue me with a senior citizen's pass, I've never had one before, I enclose proof of my date of birth and proof of my address*
- I'd like to add Pass Protection to this pass. I enclose a cheque/postal order for £5 (made out to SYMCA)
- Renew my senior citizen's pass, it's expired (or is about to)
- Replace my senior citizen's pass, I've lost or broken it and enclose a cheque/postal order for £7 (made out to SYMCA)
- Replace my senior citizen's pass, I have Pass Protection, here's my Pass Protection voucher number
- Replace my senior citizen's pass, it was stolen, here is the crime reference number
- Other (please state)

***Photocopies only.
Do not enclose originals.**

Declaration:

I confirm that to the best of my knowledge the information on this application is true and complete. I understand that in the event of this pass being lost, there will be a charge to replace it.

Signature

Date

Post your completed form to:
Contact Centre, SYMCA, 11 Broad Street West, Sheffield S1 2BQ

When you apply for a pass, the legal basis for us to process your personal data is public task/legal obligation. We must keep the data for the duration of the pass in order for us to manage any issues with that pass. We will only keep data for 3 months after a pass has expired. We may contact you by email, post or telephone in relation to your pass.

If you would like to receive our newsletter and participate in our marketing and survey campaigns for the purpose of improving our services to you or to notify you of changes to service and ticket pricing, please tick the box below and provide your email address.

email

A copy of the latest South Yorkshire MCA privacy statement can be found at travelsouthyorkshire.com/privacy or a paper copy can be viewed at any customer service desk at our interchanges.

OFFICE USE ONLY				
Cash/Cheque/Postal Order	Amount			
Address proof?	Yes	No	Initials	
DOB proof?	Yes	No	Initials	
Photograph Included?	Yes	No	Initials	
Disability proof?	Yes	No	Initials	
+Carer (MOB ONLY)	Yes	No		
Renew or Refer	Initials			
Pass expiry (MOB ONLY)	Date			