



Door 2 Door Services in Doncaster
the local service that comes to you...



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Traveline 01709 51 51 51
travelsouthyorkshire.com/door2door

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“Door 2 Door services are vital for many who would otherwise be housebound. South Yorkshire Integrated Transport Authority is proud to support Door 2 Door as a key part of our transport network.”

Cllr Jameson - Chair of the South Yorkshire Integrated Transport Authority



Services in Doncaster

Do you find it difficult using standard public transport?

**Do you want to be able to get out and about, meet new people and make new friends?
Don't worry; Door 2 Door may be able to help.**

The service

Door 2 Door services are designed for people who cannot use standard public transport. Each service will pick you up from your home and can take you around your local area and beyond.

Door 2 Door is great for meeting new people, making new friends and being able to visit places you couldn't get to before.

For example, if you want to travel to the town centre or a local supermarket, Shopper Bus (previously known as Dial-a-Bus) is the best service for you. It offers transport from your home at certain times and on certain days. Please see the timetable on page 10 in this leaflet for details of journeys from where you live.

If you need to travel at a certain time, and to a destination not available on Shopper Bus (for example, if you are visiting a friend in hospital, or travelling to an evening class) then our Dial-a-Ride service will suit your needs better.

Door 2 Door services aren't just for individuals. If you are a member of a group that wants to use a minibus, you can use the Group Travel scheme.

To find out how much it costs to use these services, please see page 8.



How do I apply?

If you think Door 2 Door can help you get out and about, you will need to contact your local Door 2 Door operator and apply over the phone with one of our friendly advisors.

Applying is simple and free. All you need to do is follow the three steps below:

1. Call your local Door 2 Door operator, Doncaster Community Transport on 01302 342400
2. When you call, the advisor will go through the application process with you
3. Once you have applied we will send you out a welcome pack which includes the following:
 - Your registration number
 - A guide to your local services
 - A free welcome gift
 - Other useful information.

When you apply you will be able to pre-book your first return trip with us, so if you have a journey in mind please let us know.

“I come to the lunch club because it gets me out. We play bingo and have a raffle. The minibus is a great help, otherwise I probably wouldn't go.”

G Waths – Door 2 Door service user

Booking

All Door 2 Door services require advance booking. Your Door 2 Door operator will do their best to accommodate all bookings, but availability is limited and sometimes not all booking requests can be met.

Dial-a-Ride and Shopper Bus (formerly known as Dial-a-Bus) bookings can be made by calling 01302 360600 between 0900 and 0830 Monday to Friday. Bookings can be made up to and including the day before travel. You can book up to seven days in advance.

For Group Travel, please call 01302 342400 between 0800 and 1630 Monday to Friday. You can book this service up to seven days in advance.

When booking, you will need to tell us the following details:

- Your name or registration number
- The date and times you want to travel
- Where you want to be picked up and dropped off
- If you need space for a companion, or if you need to travel with an assistance dog
- If you want to take a mobility aid or wheelchair (unfortunately not all wheelchairs or scooters will fit on the buses, so please ask when you book if yours can be accommodated).

Being Flexible

Because of demand for Door 2 Door services, the more flexible you are with your days and

times of travel, the more likely we will be able to take you. Let us know how flexible you are when you make your booking.

How to cancel a booking

If you find you need to cancel your journey all you need to do is contact us by calling 01302 342400 or 360600. This allows us to offer the journey time to somebody else.



Operating times and fares

Service	Operates	Fares	
Dial-a-Ride	Monday to Friday 0730 – 1800	Up to 2 miles	£1.50
		2.1 to 4 miles	£2.00
		4.1 to 6 miles	£2.50
		Over 6 miles	£2.50 plus 25p per mile
Shopper Bus	See timetable on pages 10-15	Single fare	£1.00
		Return fare	£1.50
Group Travel	Anytime with groups' own driver, otherwise subject to driver availability	Cost per hour	£1.50
		Cost per mile	£1.00
		Minimum charge	£20.00

We regret that concessionary fares passes are not valid on Door 2 Door services.



Shopper Bus timetable

From	To	Depart	Return
Monday			
Adwick-le-Street, Carcroft, Moorhouse, Scawsby, Scawthorpe, Skellow	Morrisons York Road	0900	1130
Balby, Edlington	Morrisons York Road	0900	1130
Barnburgh, High Melton, Marr, Sprotbrough	Morrisons York Road	0900	1130
Bessacarr, Rossington	Asda Bawtry Road	0900	1130
Dunsville, Hatfield	Tesco Edenthorpe	0915	1100
Fishlake	Sainsbury's Edenthorpe	0915	1115
Hatfield, Moorends, Thorne	Doncaster town centre	0915	1300
Arksey, Askern, Bentley, Campsall, Norton, Toll Bar	Doncaster town centre	1015	1400
Belle Vue, Bessacarr, Cantley	Doncaster town centre	1015	1400

From	To	Depart	Return
Denaby	Doncaster town centre	1030	1400
Sykehouse	Tesco Edenthorpe	1030	1230
Bawtry, Tickhill, Warmsworth	Doncaster town centre	1040	1400
Tuesday			
Barnby Dun, Kirk Sandall, South Bramwith	Doncaster town centre	0845	1230
Belle Vue, Hyde Park	Asda Bawtry Road	0900	1130
Cantley	Doncaster town centre	0900	1300
Intake, Wheatley	Doncaster town centre	0900	1315
Balby, Hexthorpe	Doncaster town centre	0915	1300
Auckley, Austerfield, Blaxton, Finningley	Doncaster town centre	0915	1300
Bawtry, Tickhill, Warmsworth	Doncaster town centre	0915	1300
Dunscroft, Moorends, Stainforth	Doncaster town centre	0945	1330
Edenthorpe, Hatfield	Doncaster town centre	1015	1415
Adwick-le-Street, Carcroft, Skellow	Doncaster town centre	1015	1415

From	To	Depart	Return
Clayton, Scawthorpe, Sprotbrough	Doncaster town centre	1020	1410
Adwick-le-Street, Woodlands, Scawsby, Scawthorpe	Doncaster town centre	1030	1430
Arksey, Bentley, Scawthorpe	Doncaster town centre	1040	1410

Wednesday

Armthorpe, Intake, Wheatley	Doncaster town centre	0900	1315
Adwick-le-Street, Carcroft, Moorhouse, Scawsby, Scawthorpe, Skellow	Tesco, North Bridge	0900	1130
Armthorpe, Bessacarr, Rossington	Sainsbury's/ Tesco Edenthorpe	0900	1130
Austerfield, Branton	Sainsbury's/Tesco Edenthorpe	0915	1130
Balby, Edlington	Doncaster town centre	0845	1230
Denaby Main	Doncaster town centre	0915	1300
Intake, Wheatley	Sainsbury's/Tesco Edenthorpe	0950	1215
Bessacarr, Cantley	Doncaster town centre	1015	1420

From	To	Depart	Return
Balby, Hexthorpe	Tesco North Bridge	1020	1230
Rossington	Doncaster town centre	1000	1330
Barnby Dun, Kirk Sandall, South Bramwith	Doncaster town centre	1030	1415
Adwick upon Dearne, Conisbrough, Denaby Mexborough, Swinton	Tesco Wath upon Dearne	1015	1300

Thursday

Dunscroft, Moorends, Stainforth	Doncaster town centre	0840	1245
Austerfield, Balby, Bawtry, Tickhill	Doncaster town centre	0915	1250
Arksey, Askern, Bentley, Campsall, Norton, Toll Bar	Morrisons York Road	0915	1200
Barnburgh, High Melton, Sprotbrough	Doncaster town centre	0915	1300
Bessacarr, Cantley	Asda Bawtry Road	0915	1130
Conisbrough	Doncaster town centre	0950	1400

From	To	Depart	Return
Arksey, Bentley	Doncaster town centre	1030	1415
Bawtry	Asda, Bawtry Road	1030	1230
Cantley	Doncaster town centre	1030	1400
Conisbrough, Mexborough, Edlington, Balby	Tesco Woodfield Plantation	1030	1230
Armthorpe, Intake, Wheatley, Barnby dun, Kirk Sandall, South Bramith	Doncaster town centre	1050	1430

Friday

Balby, Edlington, Hexthorpe	Doncaster town centre	0900	1300
Rossington	Doncaster town centre	0845	1230
Adwick-le-Street, Carcroft, Scawthorpe, Skellow	Doncaster town centre	0915	1300
Bessacarr, Cantley	Doncaster town centre	0915	1315
Scawthorpe	Doncaster town centre	0915	1245

From	To	Depart	Return
Arksey, Askern, Bentley, Campsall, Norton, Toll Bar	Doncaster town centre	0930	1300
Armthorpe	Doncaster town centre	1030	1430
Balby	Doncaster town centre	1000	1330
Bessacarr, Cantley	Doncaster town centre	1030	1415
Edenthorpe, Hatfield, South Bramwith	Doncaster town centre	1030	1400
Hyde Park, Intake, Wheatley	Doncaster town centre	1030	1425
Auckley, Austerfield, Blaxton, Finningley	Doncaster town centre	1040	1415
Adwick upon Dearne, Conisbrough, Denaby, Mexborough	Parkgate	0915	1300

Please note

All journeys shaded in red above are run by a different operator. To book any of these journeys, or for more information about them, please call Barnsley Community Transport on 01226 730073. More details about these services can be found in the booklet 'Door 2 Door Services in Barnsley'.

Contact details

Doncaster Community Transport
Leger House
Brooke Street
Doncaster
DN1 2SW

Registration and enquiries: 01302 342400

Website: travelsouthyorkshire.com/door2door

Email: johnwade@legerbus.co.uk

Office opening hours: 0900 to 1700
Monday to Friday

Office closed: Weekends and
Bank Holidays

“The bus means a lot to Wayne, it means he is able to go out every day and it has done a lot for his confidence. The drivers are really good, and when you book the reception staff are very polite and helpful. They always try their best to get Wayne to where he wants to go at the times he likes.”

Sue Turton –
the carer of a Door 2 Door customer



Accessibility

Accessibility information

Travel South Yorkshire is committed to improving accessibility for all passengers.

If you require this information in an alternative format please contact us on 01709 515151.

Typetalk provides a service for people who cannot speak or hear on the phone.

To contact TraveLine using Typetalk please ring 18001 01709 51 51 51.

If English is not your first language please call TraveLine on 01709 51 51 51 where we will provide a telephone interpretation service via **Language Line** wherever possible.



24 hour clock

Throughout South Yorkshire our timetables use the 24 hour clock to avoid confusion between am and pm times.

For example:

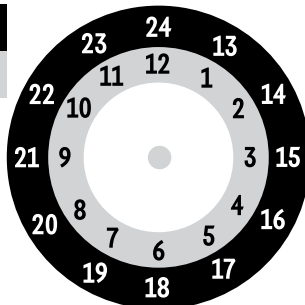
9.00am is shown as 0900

2.15pm is shown as 1415

10.25pm is shown as 2225

24 hour times

12 hour times



Language Line

We can offer you a Language Line that can help you talk to us in your own language. If you would like to talk to us in your first language, then ask us about Language Line by phoning TraveLine on 01709 51 51 51.

Our staff will ring Language Line for you if they cannot translate for you themselves.

Language Line offers translation into over 100 languages including:

- Albanian
- Amharic
- Arabic
- Bengali
- Cantonese
- Croatian
- Czech
- Farsi
- French
- German
- Greek
- Gujarati
- Hindi
- Italian
- Kurdish
- Mandarin
- Polish
- Portuguese
- Punjabi
- Romanian
- Russian
- Serbian
- Somali
- Spanish
- Tamil
- Turkish
- Urdu
- Vietnamese

Contact us



travelsouthyorkshire.com



Traveline 01709 51 51 51

National rail enquiries 0845 48 49 50



Visit a Travel South Yorkshire information centre or use a kiosk



Get timetable updates sent to your inbox at
travelsouthyorkshire.com



Text YourNextBus

Just text your stop number to 64422

Each text costs up to 12p plus your usual standard network rate

Photographs used within this leaflet are staged and do not necessarily reflect the working practices of Door 2 Door operators.

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