

Rotherham Interchange Refurbishment

FAQs

Where will my bus go from?

Buses running from the temporary stops at Forge Island (old Tesco site), Corporation Street and Greasbrough Road, will move to the newly refurbished Rotherham Interchange from 3 March 2019.

Information about where buses will stop in the Interchange will be available at travelsouthyorkshire.com/news-Rotherham/

Are there changes to my bus service?

Timetables for buses stopping at Rotherham Interchange will change on 3 March 2019. The new timetables are available on our [Service Changes page](#) or through our [Timetable Finder](#) - just type in your service number.

Will my bus route change?

All timetables are available on our [Service Changes page](#) or through our [Timetable Finder](#) - just type in your service number. Please check the timetable related to your service to see if the route has changed.

When will the Interchange be reopening?

Platforms A and B at Rotherham Interchange will be re-opening to the public on Sunday 3 March 2019. Platform C and the car park will re-open at the end of April 2019.

Where do I go if I need help?

A customer services desk is available on A/B platform and Customer Services Advisors will also be walking around Rotherham Interchange to assist customers.

Have the toilets being refurbished?

No, this project was a combination of structural repairs to the car park, life cycle refurbishment of the interchange and repairs to the fire damaged areas arising from the bus fire in May 2016. The Interchange toilets were refurbished in 2010.

Will heating be looked at as part of the refurbishment?

No, heating is not included in any of our Interchanges.

Will the car park be open?

The car park is being refurbished as part of the scheme but will remain closed until the end of April 2019, when works have been completed.

Will there be real time departure information?

Yes, passenger information displays (PIDs) will be available at Rotherham Interchange.

What will security be like at the refurbished interchange?

The site will be securely locked after the last bus departs and reopened for the first bus in the morning. Customer Service Advisors will be present on site at all times, the site is fully lit and CCTV will also be in operation back to a control room manned 24 hours a day.

How will I buy my travel pass?

A cash and card ticket machine will be available at Rotherham Interchange.

Will National Express and other coach services be returning to Rotherham Interchange on Sunday 3 March 2019?

No, National Express and other coach services will not return to the Interchange until Platform C re-opens in April

Will there be bike storage facilities at the refurbished interchange?

Cycle hoops will be available outside, near both entrances, and the Interchange will be fully accessible. More information will be available here: travelsouthyorkshire.com/news-Rotherham/ soon.