



## What is English National Concession Pass?

English National Concession Pass entitles its holder to free travel on local buses across England as well as on local buses, trains and trams in South Yorkshire.

## Do I qualify?

Yes, if you are

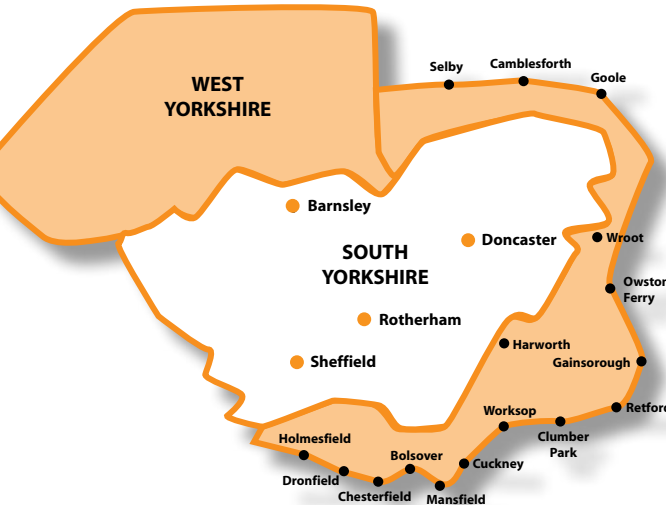
- aged 60 or over
- live in South Yorkshire

(you pay your Council Tax to Barnsley, Doncaster, Rotherham or Sheffield Council).

## Where can I use my pass?

Within South Yorkshire you can use it to travel free from 0900 on weekdays, all day at weekends and on Bank Holidays:

- on any bus or tram within South Yorkshire
- between stations on the South Yorkshire rail network
- to and from West Yorkshire on Northern Rail services (without changing trains in West Yorkshire). This concession only applies to South Yorkshire residents
- by bus between South Yorkshire and the shaded area on the map.



## How do I get my pass?

If you have never had a pass before, please go to an Information Centre and take with you:

- 1 **Proof of age** (for example birth certificate, passport, medical card)
- 2 **Proof of address** (for example medical card, driving licence, gas bill, electricity bill or Council Tax bill)

In all other parts of England you can use it to travel free on local bus services\* (not train or tram) between 0930 and 2300 on weekdays, all day at weekends and on Bank Holidays.

\*Local bus services do not include booked excursions and long distance coach travel such as that provided by National Express or Megabus.

**Please note that if you do not show your pass to the driver you will be asked to pay the full adult fare.**

Your photograph will be taken free of charge.

If someone else applies on your behalf, they will also need to bring your recent passport size photograph along with the listed items.

Alternatively, you can download an application form from our website, for details visit [travelsouthyorkshire.com](http://travelsouthyorkshire.com).

Your new pass will be posted to you within seven working days and will be valid for five years.

## Pass Protection

Protect your pass for just £2.50. This will allow you to replace your pass free of charge should you lose it during the time it is valid. Simply visit an Information Centre to apply.

## Replacement Passes

If you lose your pass and haven't taken out Pass Protection, you will be charged £5.00 for a replacement. If your pass is stolen and you have a crime reference number from the police, your pass will be replaced free of charge.

If your pass is damaged or the details become indistinct, please bring your existing pass and we will issue a new pass free of charge. If your appearance has changed significantly we will have to retake your photo if you apply in person. You will need to provide a new photo if someone else is applying on your behalf.

Please note that once a replacement pass has been issued it will not be possible to make any refund even if the original pass is subsequently found.

**Remember that you must not alter your pass in any way.**

